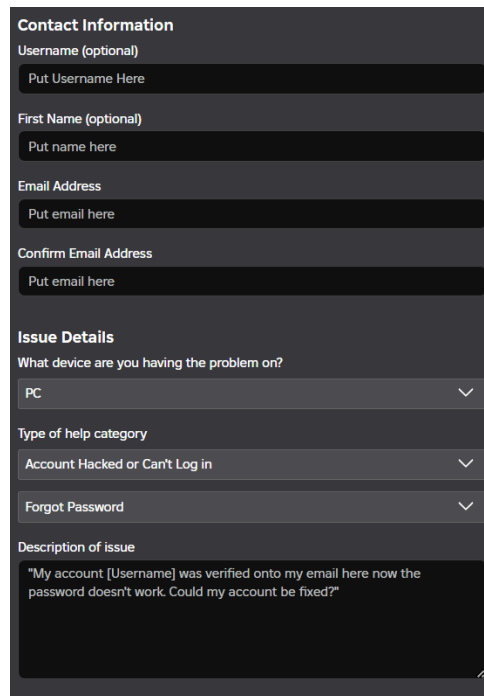


DO NOT SHARE YOUR INFO TO ANYONE BESIDES ROBLOX SUPPORT. ALL THE INFO ON THIS DOC RELATED TO EMAIL LOGS AND LOCATIONS HAVE BEEN CENSORED FOR THE DEMONSTRATOR'S SAFETY:

1st step is that you write this message on support form and do account hacked > forgot password:

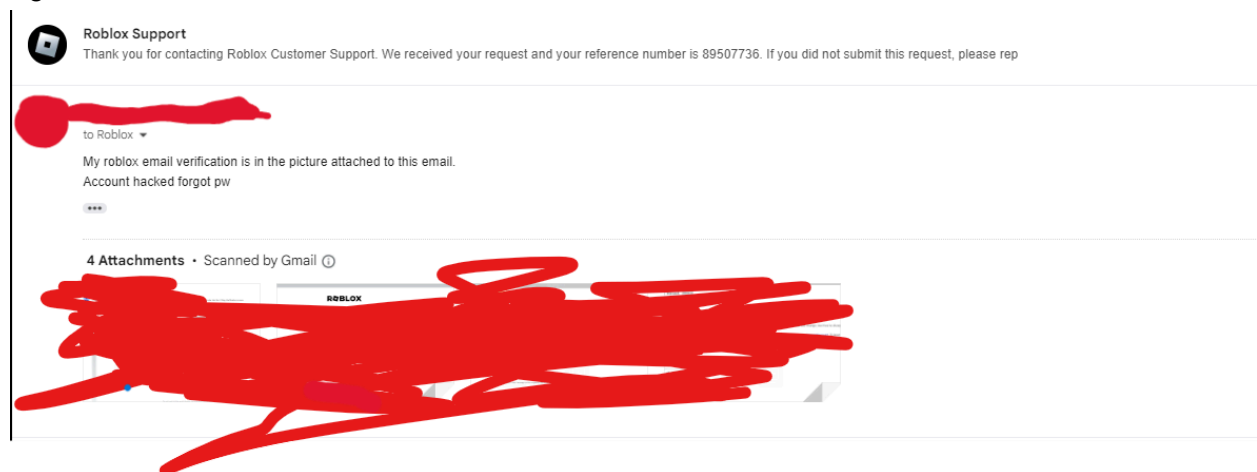
"My account [Username] was verified onto my email here now the password doesn't work. Could my account be fixed?"



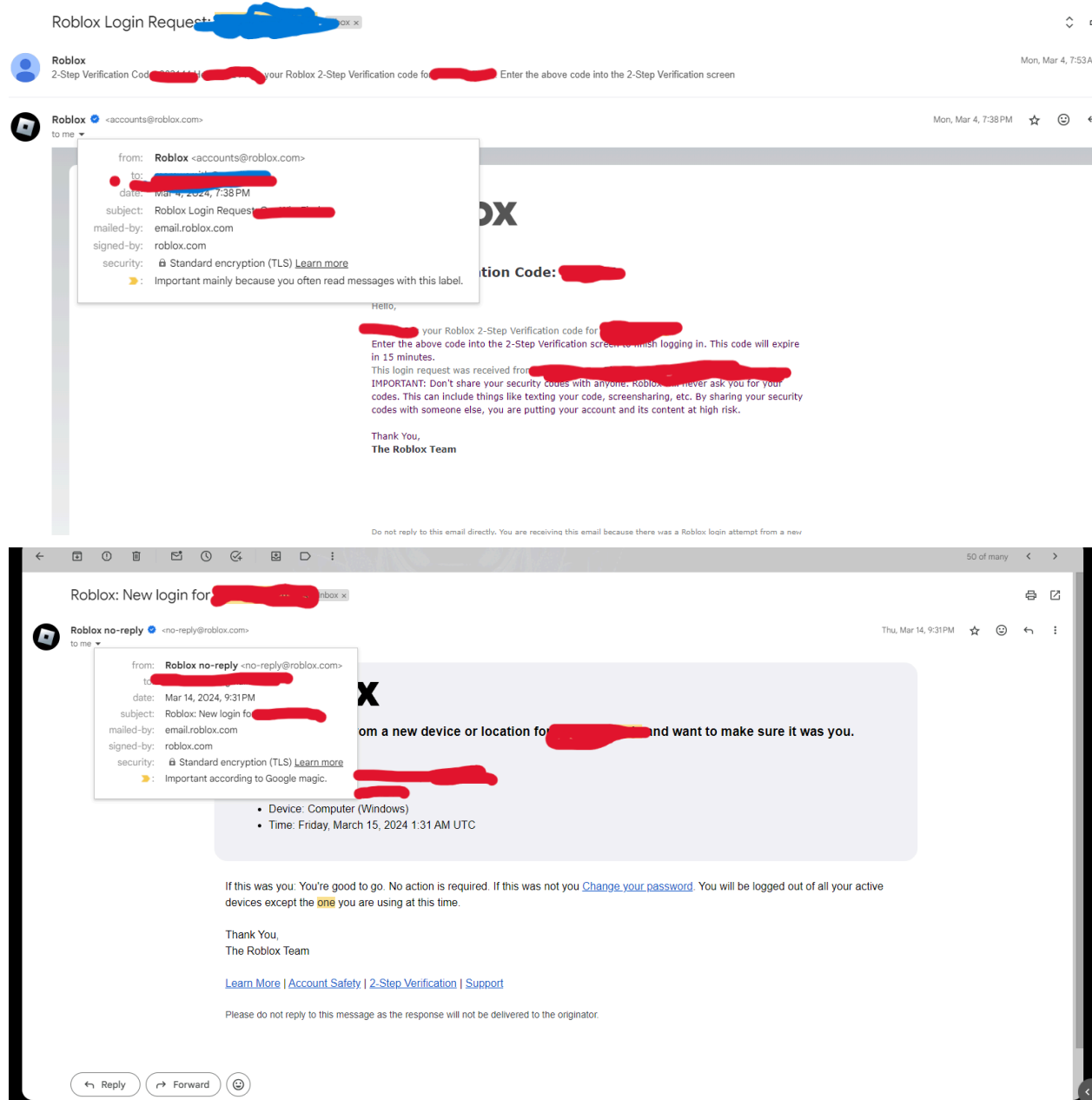
The screenshot shows a Roblox support form with the following sections:

- Contact Information**
 - Username (optional): Put Username Here
 - First Name (optional): Put name here
 - Email Address: Put email here
 - Confirm Email Address: Put email here
- Issue Details**
 - What device are you having the problem on?: PC
 - Type of help category:
 - Account Hacked or Can't Log in
 - Forgot Password
 - Description of issue: "My account [Username] was verified onto my email here now the password doesn't work. Could my account be fixed?"

After you get the automatic bot reply on the email my Roblox email verification is in the picture attached to this email. Account hacked forgot pw u say that right after you receive the bot message and attach a picture of your oldest email verification, proof email was changed, and IP logs



It is important to have both time and dates and who the email was sent to in the images. Here are the types of old email logs you need to find. **DO NOT SHARE YOUR INFO TO ANYONE BESIDES ROBLOX SUPPORT. Do not actually censor out this information when sending it to ROBLOX SUPPORT** as it was only censored here for privacy reasons:



If all of the above fails, contact the Better Business Bureau and/or seek legal assistance due to privacy and safety concerns related to Roblox.